

# You don't need to wait to take out Age Co Home Insurance

If you switch to Age Co Home Insurance, you will be refunded **up to £55 administrative/cancellation fee** if you are charged by your existing insurer<sup>††</sup>.

## How to claim for your refund

If you have had to pay a fee to your existing insurer for cancelling your home insurance, then follow these steps to get a refund:

1. Complete the details on this form
2. Include a copy of the letter from your existing insurer stating that your policy has been cancelled and the cancellation charge\*
3. Send it all to: **Freepost Age Co Insurance Charge Refund, The Cow Shed, Walnut Tree Farm, Lower Stretton, Cheshire WA4 4PG**



So you don't need to wait – you can switch your home insurance now!

I/We confirm I/We have paid a fee of £ .....	To (name of your existing insurer) .....
<b>Total maximum refund of £55</b>	Cancelled policy number .....
Customer name .....	My/our new Age Co Home Insurance policy number .....
Customer Address .....	Start date of Age Co Home Insurance policy .....
.....	Signature ..... Date .....
.....	<b>Please note:</b> your refund can only be processed once all necessary information has been received. This includes a letter from your previous insurer, stating that your policy has been cancelled and confirmation of cancellation charge.
..... Postcode .....	

Once your Age Co Home Insurance policy has been set up, all you need to do is contact your existing insurance provider to cancel your policy. Don't forget to contact your bank or building society to cancel any Direct Debit to your existing insurer.

**Donations to Age UK's charitable work from Age Co sales are expected to reach £3 million each year**

**Age Co Home Insurance is administered by Ageas Retail Limited and provided by a limited panel of insurers<sup>†</sup>.**

This offer is available on new home insurance policies purchased before 31 December 2020. Age Co Enterprises reserve the right to withdraw this offer at any time. Please check that Age Co Home Insurance will cover your home, and what you will be charged by your current insurer before cancelling your existing policy.

### **Administrative/cancellation fees refund offer.**

††The administrative/cancellation fee refund of up to £55 will be made up to 60 days after this form is received together with the confirmation letter from your existing insurer.

\*This letter should state that your policy has been cancelled, and the cancellation charge amount. The original documents should not be sent, only a copy. Your copy will not be returned. The refund will be paid to you by cheque. This offer only applies to new home insurance policies bought over the phone or online (for either buildings, contents or both) before 31 December 2020. Refund forms must be received within 60 days of the Age Co Home Insurance policy start date. This offer may be withdrawn or amended at any time. In the event of the offer being withdrawn only policies purchased before the withdrawal date will be honoured. The refund will not be paid if the Age Co Home Insurance policy has been cancelled within 14 days of the policy start date. Only one administrative/cancellation fee claim can be made per policy. Payment can only be made to the policyholder identified on the policy schedule. **No Claims Discount can be affected by cancelling cover mid-term.** Your full premium may be taken if your policy is cancelled mid term. Pro rata refunds differ from company to company. Cancellation notice periods differ from insurer to insurer and can take up to seven days. We advise you to check with your existing insurer before cancelling and setting up an Age Co policy. Terms and conditions apply. The decision of Age Co Enterprises Limited in regards to this promotion is final.

†Details are available on request.

Age UK Enterprises Limited trades under the trading name Age Co Insurance Services. Age UK Enterprises Limited is a trading subsidiary company of Age UK (registered charity, no. 1128267) and donates its net profits to Age UK. Products offered by Age Co Insurance Services are arranged by Age UK Enterprises Limited and arranged and administered by Ageas Retail Limited, both of which are authorised and regulated by the Financial Conduct Authority. Ageas Retail Limited Registered office: Ageas House, Hampshire Corporate Park, Templars Way, Eastleigh, Hampshire, SO53 3YA. Registered in England and Wales 1324965. FS Register number: 312468. Age UK Enterprises Limited Registered office: Tavis House, 1-6 Tavistock Square, London, WC1H 9NA. Registered in England and Wales 3156159. FS Register number: 311438.